

# health & safety

2020 PROTOCOL



AFITIS  
BOUTIQUE HOTEL



# Certified Safety Scheme



**Accredited one & only Anti Covid-19 scheme established by the worldwide famous auditor TUV AUSTRIA HELLAS throughout all departments for the recognition of the high standards hygiene protocols in the property as well the impeccable theoretical background acquired by all staff working on-site.**

The logo for KARCHER, featuring the word 'KARCHER' in a bold, black, sans-serif font, with a yellow horizontal bar below it. The logo is set against a white background.

**KARCHER**

**Pioneering hygiene cleaners provided by the industry top KARCHER secures that every corner in the house is well disinfected and sanitised along with the high performer tools including professional steam vacuums, hot water - high pressure washers & steam sprayers of cleaning power up to 100 Celcius.**



# Daily Standards

**Anti - Covid 19  
training protocol  
for all staff**



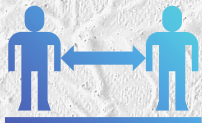
**Employees & guests  
temperature test daily**



**Face mask protection  
for all staff members**



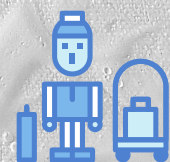
**Appropriate distance  
in all areas**



**Regular disinfection  
before every use**



**New adopted  
ala-carte services**





# Service New Concept

## New services available

Web Check-in prior every arrival

Individual safe distance service

Automated card payments  
for every consumption

3 booking time sessions  
every breakfast & dinner

Single use menu available

In resort doctor service

In-Room safety kit

## Ammended services

Extended outdoor space

All paper information  
available electronically

Maid service  
upon request

Ala-Carte menu  
instead buffet

Regular laboratory  
food analysis

Mobile check-out  
available before every departure

## Paused services

Public A/C systems

Info sessions in all  
in-house lounges

Valet Parking

In-Room  
Mini Bar

Onsite check-in / check-out

Food & beverage  
consumption  
from outside

Spa service



# Enhanced Guest Service

**Web Check-in  
prior arrival**



**24 hrs time distance  
for every  
departure - arrival**



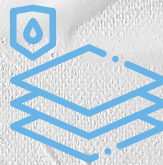
**Free sanitation kit  
in every room**



**Automated credit card  
transactions**



**Single use material  
throughout departments**



**Visible safety marking  
at all times**





# Enhanced Guest Service

**Limited  
Housekeeping service**



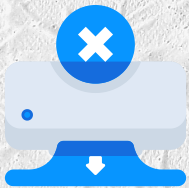
**Re-newable  
device coverings in all rooms**



**Steam disinfection  
in all public areas**



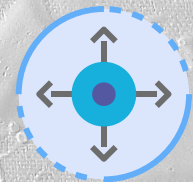
**Deactivation of all public  
cooling systems**



**Table pre-booking  
for all F&B outlets**



**Extended outdoor  
areas**





# Ala-carte fresh experience

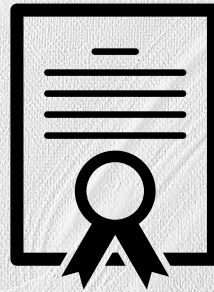
**Necessary booking process for all  
preferred food sessions**



**Distant positioned tables  
with max. 2 persons capacity each**



**HACCP certified hygiene  
protocol in all f&b stations**



**Extensive disinfection  
of all tablewear & chair  
every end of session ( 45 ' )**



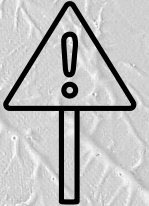
**Ala-Carte menu only  
for all stations throughout the day**



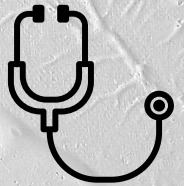


# **Your safety our priority**

**General hygiene & health statements throughout all public areas with clear visible marking system to prevent unnecessary gathering and guide securely every visitor to any point as appropriate.**



**24/7 Doctor & Ambulance service within the resort for any immediate health case following all the necessary guideline for the support and immediate action on each case scenario.**



**Redesigned outdoor areas with further size stretched facilities for any service available in the menu along with strict entrance policy exclusively for the guests already in-house.**





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